



BNSSG
Training Hub



Wednesday 14 June

Training Hub Headlines

This bi-weekly **newsletter** features signposts to **24** available resources, upcoming events, event feedback, and job vacancy items.

Please do **share** with **colleagues**!

Scheduled date for **next release**:

Thursday 6 July, 2023



= **new item** or **new details added**

Contact us at bnssg.training.hub@nhs.net

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The Training Hub's Teams Profession Forums

For primary care staff

Want to **keep in touch** with **other members** of **your profession group** from **across BNSSG**?

Don't want to **miss** any **updates** on **training and support** available to **you** and **your colleagues**?

Why not **join one (or more)** of our **Teams Profession Forums**?

Click the **buttons below** to **request access** to the **forums** you're interested in
If you have any questions or concerns, please contact bnssg.training.hub@nhs.net

[Advanced Practice](#)

[Care Co-ordinators](#)

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[General Practice Nursing](#)

[GP Simulation](#)

[Health & Wellbeing Coaches](#)

[Mental Health Practitioners \(MHPs\)](#)

[MSK FCPs](#)

[Paramedics](#)

[Pharmacy Professionals](#)

[Physician Associates \(PAs\)](#)

[Social Prescribing Link Workers \(SPLWs\)](#)



BNSSG ICS EDI Network Updates for June

For all **healthcare professionals**

"Have a **lovely June** from the **EDI Project Team**"

The **BNSSG ICS Equality, Diversity, & Inclusion (EDI) Project Team** have released their latest **Staff Network updates** bulletin. This copy features a range of personal development opportunities, job vacancies, training opportunities, **upcoming events**, and more.

One of the **events** highlighted, coinciding with **Pride Month**, is:

WorkPride Global 5-Day Pride Event | 19 - 23 June, 2023

This **5-day** series of **virtual events** is FREE for professionals, graduates, inclusive employers, and anyone who believes in workplace equality -- attendees from around the globe will be sharing best practice around creating workspaces inclusive of all **sexual orientations**, **gender identities**, and **gender expressions**.



Read More



2023 – 24 funding for Trainee Nursing Associate Apprenticeships

For practice management staff

Contact nursingassociates.sw@hee.nhs.uk for more

Funding for **nursing associate apprentices** enrolling on programmes running up to **Sunday 31 March**, 2024, has as of last month been confirmed by **NHS England** (NHSE).

For each **trainee nursing associate** (TNA), an employer will be eligible for a total funding sum of **£8,000** over **two years** (**£4,000 per year**).

For **more information** regarding this funding, please contact nursing.associates.sw@hee.nhs.uk.



[Contact NHSE](#)



Personalised Care Roles Training Matrix

For **personalised care roles** and **practice management staff**

Pulled together by our **Personalised Care Profession Leads**

Practices are required, under the **Health and Social Care Act 2008**, to ensure staff are suitably qualified, competent, and experienced to meet the needs of service-users. This **training matrix** is intended to help with this process as it relates to **personalised care roles** (e.g., care coordinators, social prescribing link workers (SPLWs), and health & well-being coaches), and can be amended according to the particular needs of your practice's staff and patient population.

It is split into two sections, as follows:

Part 1: **Induction Training Matrix**

This section features **mandatory** and **recommended training** for **new staff**, including training on: **conflict resolution**, **dementia awareness**, and **infection prevention & control**.

Part 2: **Further Training Matrix**

This section highlights **additional training** for staff who want to further **develop their knowledge**, beyond the induction level. It includes links to training on: **shared decision making** (SDM), **collaborative working**, and **suicide prevention**.



[Read More](#)



Gender Identity & Trans Awareness Training

Principally for **mental health practitioners (MHPs)**, but others are welcome

Date(s):

Thursday 28 September

Time(s):

09.30AM - 12.30PM

Format:

Virtually on Microsoft Teams

Speaker(s):

- **Lucy Dalley** (Peer Support Worker, The Laurels Gender Identity Clinic)
- **Emily Milton** (Named Professional, The Laurels Gender Identity Clinic)

Save the **date!**

This FREE, virtual training is being organised by **Amy Chrzanowski** (Mental Health Profession Lead, BNSSG Training Hub).

Please keep an eye out for **more information** on this training, as and when it becomes available.

In the meantime,

Happy Pride Month!



Express Interest



BNSSG Enhanced Care Navigation Skills

For receptionists and care navigators in BNSSG



Final session on Tuesday 25 July | Don't miss out

“I took a lot away from this session. I was given **lots of techniques** and **ideas** that I could **implement** within **my role**. I **really benefited** from this course. Massive thanks.”

This **FREE half-day training** will help you and your practice in **providing support** to **patients** on **first contact**, in accordance with the **2023 / 24 Network Contract DES** guidance.

This **training covers...**

- **Personal** and **team resilience approaches** for when **patient behaviours** become **too much**
- How to **support patients** experiencing **mental health crises**
- The factors leading to **persistently angry behaviour** in **patients**

Dates available...

Throughout **June** and **July**:

- Both **morning** (**09.30AM** - **12.30PM**)
- And **afternoon** (**01.30PM** - **04.30PM**)

To book onto a session, you will need to register on Striding Edge Consultancy's BNSSG Hub. Click "Book Here" to do so.



Book Here



BNSSG Essential Care Navigation Skills

For receptionists and care navigators in BNSSG

Final session on Tuesday 25 July | Don't miss out

I was fairly cynical going into the course but **gained more** from it **than I expected to**. The **trainer** was very **pleasant** and **friendly**, and I learned a **great deal** of **small** but **useful ways** to **change my language**.

This **FREE half-day training** will help you and your practice in **providing support** to **patients** on **first contact**, in accordance with the **2023 / 24 Network Contract DES** guidance.

This **training covers...**

- **Establish** the **key skills** required for **maintaining control of conversations with patients**
- **Address** the **challenges** posed by the **increasing number** of **clinical roles** in **primary care**, many of which **patients** do not understand and are therefore **reluctant to access**
- And more...

Dates available...

Three sessions are available on:

- Wednesday **28 June** | **01.30PM - 04.30PM**
- Friday **14 July** | **01.30PM - 04.30PM**
- Tuesday **25 July** | **09.30AM - 01.30PM**

To book onto a session, you will need to register on Striding Edge Consultancy's BNSSG Hub. Click "Book Here" to do so.



Book Here



"Oiling the Wheels": A GP Locum Event

For **GP locums** in BNSSG

Date(s):

Wednesday 5 July

Time(s):

09.00AM - 04.45PM

Format:

Face-to-face at
Engineers House (BS8 3NB)

Speaker(s):

NEW speakers include:

- **Harry Pym** (Independent Financial Adviser, Legal & Medical Investments Ltd.)
- **Jenna Clark** (Senior Client Portfolio Manager, Monahans)

Life as a GP can be a bit of a grind -- all the more so if you're a **GP locum** and don't have regular access to the support framework provided by practice surgeries...

Organised by **Dr. Andrew Hunter** (GP Retention Fellow, BNSSG Training Hub), this FREE, face-to-face event is here to offer a helping hand with **nailling** the "**nuts n' bolts**", the **logistics** of your career, and with **maintaining** your **health** and **well-being**.

The **agenda** for this **event** is now **available here**



Register Interest



Sirona Care & Health Diabetes Conference 2023

For all **healthcare professionals** in
diabetes care

Date(s):

Wednesday 14 June

Time(s):

09.00AM - 04.30PM

Format:

Face-to-face at
St. Michael's Centre (BS34 8PD)

Speaker(s):

- **Dr. Natasha Thorogood** (BRI) on **Diabetes Technology Update**
- **Kiszy Locke** (UHB) on **The 4 Pillars of Diabetes Care**
- And more...

Organised in collaboration with local and regional experts, the **Sirona Diabetes and Nutrition Service (DANS)** have put together this exciting, FREE programme.

This will be an opportunity to meet representatives from **representatives** from **other services** within the local pathway -- a couple have been highlighted to the left, but click **Register Here** to see the full list.



Register Here



"Community Paediatric Update" CYP Educational Forum

For primary care staff

Date(s):

Tuesday 20 June

Time(s):

12.45PM - 01.45PM

Format(s):

Virtually on **Microsoft Teams**

Guest Speaker(s):

- **Dr. Tamsin Woodbridge** (Regional Community Child Health - South West Severn, RCPCH)

This FREE forum is an opportunity to share **knowledge** and **learning** between BNSSG **primary care** and the **Bristol Royal Hospital for Children**, with the aim of developing attendees' skills and education.

This session will revolve around the clinical theme of "**Community Paediatric Update**", while also providing **system updates** and offering a chance for **general discussion** relating to children and young people.



Register Here



BNSSG Cancer Lead GP Forum

For **primary care clinicians**

Date(s):

Thursday 22 June

Time(s):

12.30PM - 02.00PM

Format:

Virtually on Microsoft Teams

Speaker(s):

- **Dr. Glenda Beard** (Clinical Lead for Cancer and Specialised Commissioning, BNSSG ICB)

This focus of this month's **BNSSG Cancer Lead GP Forum** is to:

- **Share & learn** from **PCN reports** for **2022 / 23**
- **Look** in more **depth** at **cancer screening**
- Review **DES requirements**
- Hear from **Screening & Imms Team** on **regional cervical project**
- Launch targeted **cervical screening project applications**
- **LD screening practitioner** role and remit



Register Here



Anxiety and Depression: Assessment and Management Training

For paramedics, physiotherapists, pharmacists,
physician associates (PAs), and nurses

Date(s):

Thursday 22 June

Time(s):

09.00AM - 12.00PM

Format:

Face-to-Face at
[Shaftesbury Park \(BS16 1LG\)](#)

Speaker(s):

- **Amy Chrzanowski** (Mental Health Profession Lead, BNSSG Training Hub)

Organised by **Amy Chrzanowski** (Mental Health Profession Lead, **BNSSG Training Hub**), this FREE face-to-face training will provide an overview of **anxiety** and **depression**, and explore the following themes:

- **Patient assessment**
- **Treatment options** (inc. pharmacological ones)
- **Risk assessment**
- **Safety planning**



[Book Here](#)



"Your Health & Well-being" Personalised Care Training

Principally for **personalised care roles**, but
others are welcome

Date(s):

Thursday 22 June

Time(s):

10.30AM - 11.30AM

Format:

Virtually on **Microsoft Teams**

Speaker(s):

- **Tailte Breffni** (Health & Well-being for Primary Care - Programme Manager, One Care)

This FREE training, organised by **Vicky Wood** (Care Coordinator Profession Lead, BNSSG Training Hub), is aimed at **personalised care roles** -- care co-ordinators, social prescribing link workers (SPLWs), and health coaches. **Other** primary care **roles** are **welcome to join**, if interested.

This session will explore **best practice** and **available resources** around **boosting** and **maintaining** your **personal health** and **well-being**.

To **register your interest** in joining, please contact **Vicky** at vicky.wood2@nhs.net.



Register Interest



CALM Course for Primary Care Staff

Now for all primary care staff

Date(s):

Thursday 22 June

Time(s):

09.00AM - 01.00PM

Format:

Face-to-face at
Engineers House (BS8 3NB)

Speaker(s):

- **Dr. Ashish Bhatia** (Founder of Humble and local GP)

We've all faced **huge challenges adapting** to COVID, digital working, and the new norms of working life. This FREE, face-to-face course may can help with learning how to "**surf stress**" and **enjoy life's ride** more.

Modelled around four distinct stages, this course will see **you** and **Dr. Ashish Bhatia** exploring the **science** (neurobiology) and **practical tools** that work naturally to **balance your body** and **mind**.

For **more information**, please **[watch the inductory video](#)**.

To **register your interest** in joining, please contact **Nina Brown** at **nina.brown5@nhs.net**.



Contact Nina



"The Importance of Early Diagnosis in Cancer" Education Event #1

For personalised care roles

Date(s):

Tuesday 4 July

Time(s):

Both **01.00PM - 02.00PM**

Format:

Virtually on **Microsoft Teams**

Speaker(s):

- **Dr. Glenda Beard** (Clinical Lead for Cancer, BNSSG ICB)
- **Georgia Diebel** (Senior Primary Care Cancer Facilitator (Early Diagnosis), BNSSG ICB)

This FREE session is designed to increase your knowledge of and confidence around **cancer prevention**, **screening**, and **symptom awareness**, and to emphasise the **importance** of **early diagnosis** for better patient outcomes.

This session will cover:

- "**Why is cancer** such a **big topic** for us all?"
- An **introduction** to '**What is cancer?**'
- Developing your **knowledge** and **understanding** of **cancer prevention**
- And more...



Read More



"The Importance of Early Diagnosis in Cancer" Education Event #2

For personalised care roles

Date(s):

Tuesday 11 July

Time(s):

Both **01.00PM - 02.00PM**

Format:

Virtually on **Microsoft Teams**

Speaker(s):

- **Dr. Glenda Beard** (Clinical Lead for Cancer, BNSSG ICB)
- **Georgia Diebel** (Senior Primary Care Cancer Facilitator (Early Diagnosis), BNSSG ICB)

This FREE session is designed to increase your knowledge of and confidence around **cancer prevention**, **screening**, and **symptom awareness**, and to emphasise the **importance** of **early diagnosis** for better patient outcomes.

This session will cover:

- Increasing your **knowledge** and **understanding** of **cancer screening**
- Understanding **why** we have **some screening programmes** and not others
- And more...



Read More



BASS Autism Training

For mental health practitioners (MHPs)*

Date(s):

Thursday 13 July

Time(s):

09.30AM - 12.30PM

Format:

Virtually on Microsoft Teams

Speaker(s):

- **Matt Trerise** (Training & Liaison Lead, Bristol Autism Spectrum Service (BASS))

This FREE, virtual training will develop your knowledge of **autism spectrum conditions (ASCs)** and cover:

- **Overview of ASC**
- **Cognitive** and **Sensory differences** in Autism
- **Initial assessment(s)** within primary care **to support appropriate referrals**
- **Referrals** and **Post-diagnostic support**

* This training is aimed at **mental health practitioners (MHPs)**, but other roles are welcome to join the waiting list



[Read More](#)



Skills for Life National Webinar

See below *

Date(s):

Monday 24 July

Time(s):

10.00AM - 11.30AM

Format:

Virtually on Microsoft Teams

Speaker(s):

- **Fay Lane** (National Programme Manager (Apprenticeships), NHSE)
- And more...

This FREE webinar, organised by **NHS England** (NHSE), is open to * all apprenticeship leads, learning and development managers, and staff with responsibility for **workforce**, **training**, and **upskilling**.

It will provide an overview of '**Skills for Life**' -- that is, **Maths**, **English**, and **digital skills**, which are all crucial for staff, both for confidence and career progression.

This webinar will also explore **employer case studies**, **governance** around **embedding** the **Skills for Life** programme, and more.



Read More



Primary Care Risk Assessment Update

Aimed at **mental health practitioners (MHPs)***

Date(s):

Thursday 7 September

Time(s):

1st session 09:00AM - 12:30PM

**2nd session 13:00PM -
16:30PM**

Format:

Face-to-face at

[The Vassall Centre \(BS16 2QQ\)](#)

Speaker(s):

- **Dr. Sandra Walker** (Director, The Sanity Company)

This FREE, face-to-face, half-day session is an opportunity to explore the themes prevalent when **assessing risk** in **mental health**, and to reflect on:

- **Different types** of **risk**
- The **impact of stigma** on our **risk assessments**
- The **importance** of **positive risk taking**
- And **who's responsible for what?**

* This training is aimed at **mental health practitioners (MHPs)**, but other roles are welcome to join the waiting list



[Read More](#)



Level 3 Children's Safeguarding Training

For primary care staff

Date(s):

Friday 8 September

Time(s):

09.00AM - 12.00PM

Format:

Virtually on Microsoft Teams

Speaker(s):

- The **BNSSG ICB Safeguarding Team**

Children's safeguarding is an important part of many public services' work, and a key responsibility of local authorities. All GPs and nursing staff should be aware of their safeguarding roles and responsibilities, as defined by the **General Medical Council (GMC)** and **Nursing** and **Midwifery Council (NMC)**.

This FREE training, provided by **BNSSG ICB's Safeguarding Team**, is **open** to all **primary care staff** and is squarely focused on **adult safeguarding** in the context of **primary care**.

To **register your interest**, please contact
bnssg.safeguardingadmin@nhs.net.



Register Interest



South West Primary Care Academy "Introduction to Pharmacology"

For first contact practitioners (FCPs)

Date(s):

Autumn 2023

Time(s):

TBD

Format(s):

Virtually

Speaker(s):

- **Matt Dixon** (a Bristol-based ACP, with an interest in prescribing practice amongst paramedics and pharmacology)

This FREE workshop will cover the basic concepts of **pharmacokinetics**, **pharmacodynamics**, **relevant law**, **prescribing resources**, and **practical tips**. By the end, you will have an understanding of:

- The **basics** of **pharmacology**
- The **legalities** of **prescribing** in **primary care**
- **Knowing where** to go to find **information** and **guidance**



Register Interest



Online Dermoscopy Education

Autumn 2023

For primary care clinicians

Date(s):

Part 1 on **Thurs 12 Oct**
Part 2 on **Thurs 9 Nov**
Part 3 on **Thurs 14 Dec**

Time(s):


All **three sessions** will run from
01.30PM - 05.00PM

Format(s):

Virtually

Speaker(s):

- **Dr. Chin Whybrew** (GP with a passion for dermoscopy)



Do you need to brush up on your **knowledge** and **management** of **skin lesions**? Does your practice have a **dermatoscope**, but you **haven't had** the **training to use it**?

This FREE, virtual training course will be delivered by **Dr. Chin Whybrew**. Sessions are open to all primary care clinicians who assess skin lesions in **Somerset**, **Wiltshire**, **Avon**, and **Gloucestershire** (SWAG).

For **more information**, please click **Register Interest** below.



Register Interest



"Practical Gastroenterology"

CYP Educational Forum



Feedback from this **event** | Delivered on Tuesday **16 May**:

34 people **signed up**

9 responded to the **feedback** form

Very **useful** - the whole thing

Helpful **case-based discussions!**

Practical tips around how to spot serious illness

Sources of information and patient info leaflets **helpful**

A good refresher on red flags

I was able to **ask** the **questions** I wonder about

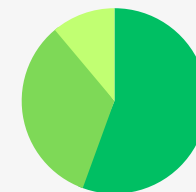
Overall, how did respondents rate the content of this event?

- **4** described it as **Excellent**
- **4** described it as **Good**
- **1** described it as **Fine**



How did respondents rate the speaker(s) and delivery?

- **5** described it as **Excellent**
- **3** described it as **Good**
- **1** described it as **Fine**



"Very **practical** approach to **everyday problems**."

This FREE forum was an opportunity to **share knowledge** and **learning** between **BNSSG primary care** and the **Bristol Royal Hospital for Children**, to support **development** of **attendees' knowledge** and **skills**.

This session was delivered by:

- **Dr. Frances Hutchings** (Consultant Paediatrician with interest in High Dependency Care, Bristol Royal Hospital for Children)



Repeat Prescriptions Training

Level 1



Feedback from this **event** | Delivered on Wednesday **17 May**:

34 people **signed up**

6 responded to the **feedback** form

Helpful to learn the **difference** between **generic** and **branded** medication

Gained a **good** general **understanding**

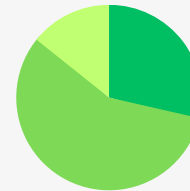
As a new **prescription clerk**, I found it most **useful** in **all areas**

Have a **better understanding** regarding **different types** of **prescriptions**

Useful to see the **alignment** of **medication** and knowing that things can be **changed**

Overall, how did respondents rate the content of this event?

- 2 described it as **Excellent**
- 3 described it as **Good**
- 1 described it as **Fine**



How did respondents rate the speaker(s) and delivery?

- 3 described it as **Excellent**
- 2 described it as **Good**
- 1 described it as **Fine**



"An **useful refresher information**."

This FREE virtual training supported attendees in achieving a **Level 1** understanding of **generating repeat prescriptions**.

This session was delivered by:

- **Mandy Hodges** (Pharmacy Technician, HealthWest PCN)



Repeat Prescription Training

Level 2



Feedback from this **event** | Delivered on Wednesday **7 June**:

35 people **signed up**

14 responded to the **feedback** form

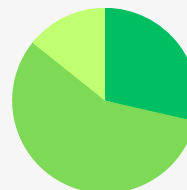
Learning about the **different stoma** products that are available will certainly **help** me understand those **types of prescriptions** now, i.e. what their **purposes** are

Info on **stoma products** and **understanding** a bit more about pharmacies' **access to pre-dated prescriptions** was helpful

I now have a **greater awareness** of **warning signs** that a patient is not **complying** with their **med regime**

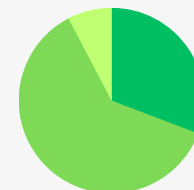
Overall, how did respondents rate the content of this event?

- **4** described it as **Excellent**
- **8** described it as **Good**
- **2** described it as **Fine**



How did respondents rate the speaker(s) and delivery?

- **4** described it as **Excellent**
- **8** described it as **Good**
- **2** described it as **Fine**



"Interesting information on the **specifics** of **stoma gear**."

This FREE virtual training supported attendees in achieving a **Level 1** understanding of **generating repeat prescriptions**.

This session was delivered by:

- **Mandy Hodges** (Pharmacy Technician, HealthWest PCN)