

BNSSG PRACTICE AND PCN MANAGEMENT DEVELOPMENT

Developing the people behind great general practice



Explore your Learning Choices

A flexible menu for current and aspiring Practice, PCN and Operational Managers, and for those looking to progress into leadership and management roles within General Practice. Choose any module, combine topics or build your learning over time.

No fixed pathway • Pick and mix • Stackable modules • Personalised Development • Build your Learning

Core General Practice Training

New to Practice Management

ALMC | Training Hub

- Core Practice Management
- Operations Management
- Practice Finance
- CQC and Governance
- People Management

Leadership Development

ALMC | Training Hub

- Compassionate Leadership
- Insights / TypeCoach
- Self as Leader
- Leading Others
- Leader as Coach
- Strategic Leadership
- Leading Change

Data Protection

ALMC | Training Hub

- Data Controller Duties
- Data Subject Rights / SARs
- Security and Breach Governance
- DPIAs
- Records, DPO and Assurance

PCN Management and Leadership

ALMC | Training Hub

- Leading in a PCN
- Influencing and Negotiation
- Strategy, Business Planning and Finance
- Change and Service Improvement
- Project and Programme Delivery
- Data, Digital and Population Health
- People Management
- Impact Masterclass

Strategic Management Foundation

ALMC | Training Hub

- Strategic Foundations
- Finance and Sustainability
- Workforce Strategy Basics
- Governance and Risk
- Using Data with Confidence

Strategic Management Intermediate

ALMC | Training Hub

- Building a 3-5 year Practice Strategy
- Financial Planning for Resilience
- Workforce Transformation & Role Design
- Leading Change and Service Redesign
- Influencing in Complex Systems

Strategic Management Advanced

ALMC | Training Hub

- Advanced Financial Strategy
- Leading in Uncertainty

Project Management

ALMC | Training Hub

- Fundamentals
- Planning and Delivery
- Risks, Issues and Assurance
- Stakeholder Engagement
- Business Cases and Benefits
- Change and Transformation
- Programme and Strategic Projects

Selected courses are CPD accredited or progressing through CPD accreditation. Check individual course information for current status.

Additional Training and Practical Development Support

One Care Support

One Care

- New to Practice Management & Mentoring
- New Staff Support
- Practice Finance Support
- Access, Resilience & Quality (ARQ) toolkits
- ARQ Development Days

IGPM Level 6 Service Design

Apprenticeship

IGPM

- Degree equivalent qualification
- Designed for existing and aspiring practice & PCN managers
- Dedicated coach and peer learning support
- Includes free IGPM membership and accreditation support

PPMD quarterly events & resources

PPMD Programme

- Varied programme of virtual & F2F events, including annual conference
- Recorded webinars & selected workshops
- Dedicated space for peer networking & shared learning
- PPMD Teams channel
- Non-Clinical Training Catalogue



Dates, Registration and Contacts

Core General Practice Training

Dates, course details and enrolment

- [Email the ALMC Learning Hub](#)
- [View programme details on the Training Hub website](#)
- [Open the course enrolment form](#)

One Care Support Offers

Current availability and access

- [Email the One Care General Practice Support Team](#)
- [Visit the One Care website](#)

PPMD Events and Training Hub Offers

Forthcoming dates, registration and general PPMD enquires

- [Email the BNSSG Training Hub](#)

PPMD Resources

Recordings, materials and updates

- [Request access to the PPMD Teams channel](#)
- [View the Non-Clinical Training Catalogue](#)

Not sure where to start?

Whether you're aspiring to a management role, new to managing people, leading a team, or an experienced manager looking to continue your development, we're here to help.

We can help you:

- Navigate the available training opportunities
- Identify the learning and development options that are right for you
- Build a personalised learning pathway based on your experience and goals
- Connect with wider support, resources and peer networks

No question is too small. Start a conversation with us and we'll help you find the right place to begin.

Email BNSSG.Training.Hub@nhs.net