**GP Mentor/Liaison Role for ARRS MH Practitioners in Primary Care**

AWP are the employer for the Mental Health Practitioner and are responsible for providing ongoing regular supervision and support as per the AWP clinical and managerial supervision policy, through a clear supervision structure which is set out in the SOP. AWP are responsible for Clinical Supervision, and also coaching and career progression support.

The PCN is asked to provide a named GP as liaison/link person. This role has been identified by the working group taking account of feedback from other pilot sites about the support structure needed to ensure a successful transition from working in a secondary to a primary care setting. The main roles of this person are set out below, along with the operational support, and support required from individual Practices

**GP Liaison Lead**

* Clinical input into induction programme.
* Support GP teams education sessions at practice/PCN levelparticularly around care navigation and improving communication between patients, practices and AWP.
* Regular catch ups for any practical clinical issues and policy reviews e.g. referrals/bloods (which cannot be requested currently if a multi-practice PCN template is used without access to the spine). This would not entail taking responsibility for this across practices but addressing any issues/ensuring support is given within practices for this. Recommendation is approximately 1-2 hrs a month minimum, likely more during induction phase.
* Facilitating support if needed for training/learning/CPD/service reviews e.g. MSF/PSQ, outcome measures for local or system needs.
* Be a liaison (or be able to signpost to appropriate colleagues) between practices and AWP should concerns arise around performance, both operational and clinical.

**PCN Operational support**

* Support induction programme, including IT set up and introductory meetings.
* Invites to staff meetings, informal catch ups and social events.
* Liaison role with AWP regarding annual and study leave, sick leave and other entitlements to ensure contractual obligations are met and monitored.
* Support GP Liaison lead to collect information and review any issues relating to performance.
* Signpost to training hub and forthcoming ambassador MH role for peer support (alongside AWP peer support offers), educational events and funding (if available).

**Individual Practice support (for multi-practice PCNs)**

Agreed process to link with GP liaison lead on any specific clinical issues within Practice ie referrals/bloods and ensuring that agreed actions for Practice are implemented

Ensure MHW is invited to appropriate in-Practice MDTs, learning events and clinical practice meetings

**Link Roles and Contact details**

AWPARRS Service Managers:

Sharon Dicker - [sharon.dicker@nhs.net](mailto:sharon.dicker@nhs.net) (07738 299163)

Laura Starr - [laura.starr2@nhs.net](mailto:laura.starr2@nhs.net) (07927 680330)

Training Hub:

Kerry Magnus - [kerri.magnus2@nhs.net](mailto:kerri.magnus2@nhs.net)

Ambassador role - TBC